



About Me

IBM Certified IT Specialist with extensive experience in software quality assurance and technical infrastructure. Proven expertise in functional, localization, and UAT testing for global platforms.

Contact

+90 542 436 95 86

info@volkancavus.com

www.volkancavus.com

Istanbul-Turkey

Skills

- Quality Assurance
- Networking
- Microsoft Windows
- Cybersecurity
- Technical Support

Language

- English
- Turkish

VOLKAN CAVUS

IT Specialist & Professional QA Tester

Work Experience

IT Support Specialist (IBM Professional Case Studies)

2022 – 2023

- Advanced Troubleshooting:** Diagnosed and resolved complex hardware, software, and peripheral issues in Windows ecosystems using IBM's systematic methodology.
- Cloud Infrastructure & Network Management:** Successfully managed enterprise infrastructure scenarios by configuring VPCs, IAM policies, and Firewall rules on IBM Cloud.
- End-to-End System Management:** Completed hands-on case studies on network protocols, including SOHO network setup, VPN configuration, and proxy server management.
- Cybersecurity & Incident Response:** Successfully simulated end-to-end phishing analysis, session hijacking scenarios, and MFA implementations with a 100% success rate.

Freelance QA Test Specialist

2018- 2019

Tester Work

- Testing Processes:** Conducted comprehensive functional and localization testing for a global tech giant's AI assistant on the Android 16 platform.
- Technical Reporting:** Documented critical UI/UX and functional bugs with a 100% acceptance rate using ADB Logcat and Rageshake protocols.
- Quality Feedback:** Achieved the highest-tier tester ranking on the platform after receiving "Great job!" feedback from global QA teams.
- Localization Strategy:** Successfully completed linguistic accuracy and technical stability audits for the Turkish market during pre-launch closed beta cycles.

Certifications

IBM

Mart 2026

IT Support Professional Certificate

Istanbul Commerce University

2022

Computer Operator

Introduction to Computers

Eylül 2025

Microsoft